

BIOKAP FREQUENTLY ASKED QUESTIONS

DYES AND HENNA OR HIGHLIGHTS - Biokap Nutricolor Dyes

Can I apply the dye after using henna or highlights?

It is first necessary to **perform the patch test 48 hours before each application**. The dye can be applied, but we cannot guarantee that the final colour will result as expected, because the previous treatment can alter the final outcome. In order to get the desired final color, apply the dye after one month . We nevertheless recommend choosing shades that do not have red hues and testing a strand behind your neck to see the colouring result. **We do not recommend the application of BioKap Nutricolor Delicato+ Hair Dye.**

CRUELTY FREE - Test Sugli Animali

Are your products tested on animals?

The total ban on testing and marketing cosmetic ingredients and products that have been tested on animals came into force all over the European Union on 11 March 2013 with the new cosmetic regulations No. 1223/2009. After a long process of gradual bans that lasted almost 20 years, the official NO to all tests on animals in the cosmetic sector has finally come into being.

Bios Line does not and never did carry out tests on animals (or on raw materials or finished products – Law 713/86 and subsequent modifications). To guarantee quality, effectiveness and products' safety for our customers, Bios Line uses methods other than tests on animals, carrying out in vitro or dermatological tests in co-operation with the best Italian universities. This commitment is also expressed through the concrete support of the research for methods that do not include animals in safety and toxicity tests, promoted by the Fund for the Replacement of Animals in Medical Experiments (FRAME – www.frame.org.uk).

DYES AND EYES - Biokap Nutricolor Dyes

What should I do if I get the product in my eyes?

In this case, rinse immediately with plenty of water.

ALLERGY TO NICKEL - Nickel Tested

Just this week I found out that I have a very strong allergy to nickel. Could you please tell me whether your products contain it?

As regards the absence of nickel in cosmetic products, it is only fair to clarify that it is virtually impossible to completely avoid the presence of this mineral, as it is contained in trace amounts in water and in the steel mixers where the products are prepared. Precisely for this reason, BiosLine has chosen to promote its cosmetic products as “**Nickel Tested**”.

This means that **every production lot of BiosLine Nickel Tested cosmetic products** undergoes analysis for nickel.

IF YOUR SKIN GETS STAINED - Biokap Nutricolor Dyes

How can I get rid of stains on my skin?

The dye will disappear after a few washes. To prevent stains, however, you can apply the protective cream supplied in the pack, or another oily cream, around the edge of the scalp.

CUSTOMISED COLOURS - Biokap Nutricolor Dyes

Can I mix different shades together?

If you do not find among **Nutricolor** and **Nutricolor Delicato** the colour that better suits you, it is possible to mix the different colours among them.

Please note that the new **4 BioKap Nutricolor Delicato+ colours, on the other hand, MUST NOT BE mixed neither among them nor with any other colour.**

We wish to clarify that these are single-dose products and any remaining product – if already mixed – cannot be stored and used later. It is nevertheless essential to perform the patch test 48 hours before each application. This must be done, even if you have already used a colouring product from this or another brand, because individual sensitivity to the dyes may change over time. A preliminary test should be carried out to check the final colour. Proceed by mixing varying amounts, depending on the result to be obtained, from the chosen colour tubes in the same bottle of **Nutrifix Colour Developer**.

DYES AND DURATION - Biokap Nutricolor Dyes

After how long is it advisable to repeat the application of the dye?

It is usually best to wait 5-6 weeks before repeating the application, but times may vary depending on the speed of hair growth.

DEVELOPMENT TIMES - Biokap Nutricolor Dyes

How long should the dye be left on to develop?

For correct application, the development time is a total of 35 minutes. It is recommended to apply the dye on any regrowth, leaving it on for approximately 20 minutes, and then distribute it along the length of the hair, leaving it on for another 15 minutes.

DYES: LIGHTENING CREAM - Biokap Nutricolor Dyes

How should the Lightening Cream be used?

The **Lightening Cream** should be applied in the same way as the **BioKap Nutricolor Dye**, with some small changes:

- to lighten hair by 1-2 shades: apply over the entire length of the hair, leaving it on for 30/40 minutes;
- for highlights: apply to small sections using the special applicator, wrap in aluminium foil and leave on for 30 minutes.

Some guidelines: if your natural colour is

- dark blonde, your hair will turn light blonde
- brown, your hair will turn light brown
- red, be careful as the colour could become orangey
- dark brown/black, application is not recommended.

DYES: GETTING YOUR NATURAL COLOUR BACK - Biokap Nutricolor Dyes

I don't like how the colour has turned out. How can I get my natural colour back?

If the chosen colour is one or two shades darker than your natural colour, you can lighten your hair using **BioKap Nutricolor Delicate Lightening Cream**. If the chosen colour is one or two shades darker, you can apply a darker shade of dye. Before doing any of this, it is advisable to wait 4-5 weeks from the first dye. If the chosen colour is much lighter or much darker, it is advisable to contact your hairdresser.

DYES AND EYEBROWS - Biokap Nutricolor Dyes

Can I use the dye on my eyebrows?

The product must NOT be used to dye eyelashes, eyebrows, beards and moustaches. It has been formulated specifically for hair colouring.

DYES AND GREY HAIR - Biokap Nutricolor Dyes

Are your dyes able to cover grey hair?

BioKap dyes provide coverage of grey hair from the first application. For best results we recommend the following:

- with less than 50% grey hair, use a shade similar to your own to maintain your colour
- with more than 50% grey hair, use a shade darker shade than your own to achieve your colour.